

# Gender Affirming and Transgender Health Care: Covered Services



Coordinated Care of Washington, Inc. is proud to serve our transgender, non-binary, and gender-fluid members with gender-affirming care. We work with the Washington State Health Care Authority (HCA) Transgender Health Care program to cover surgical services through ProviderOne. This chart is to help members understand how each service is covered.\*

Treatment	Coordinated Care Apple Health	ProviderOne	Ambetter
Mental health services (Gender Dysphoria Syndrome, etc.)	✓		✓
Hormone Therapy	✓		✓
Hormone blockers (puberty suppression therapy)	✓		✓
Preventive services as appropriate	✓		✓
Facial or body hair removal (electrolysis/laser)		✓	✓
Top surgery: Breast augmentation (feminizing)		✓	✓
Top surgery: Mastectomy with or without chest reconstruction (masculinizing)		✓	✓
Hysterectomy (removal of uterus)		✓	✓
Orchiectomy (removal of one or both testicles)		✓	✓
Laryngoplasty/tracheal shave (larynx/Adam's apple reduction surgery)		✓	✓
Facial feminization surgery		✓	✓
Bottom surgery: feminizing/masculinizing		✓	✓

\* This chart is not inclusive of all potential covered services for treatment of gender dysphoria. Services may require prior authorization.

All Coordinated Care members are covered for care management services. We can help members navigate the prior authorizations and special requirements needed to access the full range of available services on their gender and health care journeys.

### For more information, call:

- Apple Health (Medicaid): 1-877-644-4613 (TTY: 711)
- Apple Health Core Connections members (*foster care, adoption support, reunified families, alumni of foster care, unaccompanied refugee minors*): 1-844-354-9876 (TTY: 711)
- Ambetter: 1-877-687-1197 (TTY: 711)

**HCA Transhealth program:** [hca.wa.gov/transhealth](https://hca.wa.gov/transhealth) | [applehealth.transhealth@hca.wa.gov](mailto:applehealth.transhealth@hca.wa.gov)

Coordinated Care Apple Health (Medicaid) and Apple Health Core Connections are offered by Coordinated Care of Washington, Inc. Ambetter from Coordinated Care is offered by Coordinated Care Corporation